

DR. MARJORIE PEACE LENN

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PROFESSIONAL EXPERIENCE

CENTER FOR QUALITY ASSURANCE IN INTERNATIONAL EDUCATION

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President 1992 - Present

Founding chief executive of a not-for-profit higher education association of higher and international education associations and recognized accrediting bodies located at the National Center for Higher Education in Washington, D.C. The Center is a focal point for discussion and collaboration both within the United States and between the United States and other country associations concerned with issues of quality and fairness in the international mobility of students, scholars and professionals, credentialing and recognition of programs, and international education services. It

facilitates the comparative study of national quality assurance mechanisms in higher education in order to strengthen and improve efforts within each country and promote mobility between national systems. The Center sponsors conferences and projects, produces publications and provides consultation and advisory services to governments directly or with such international organizations as The World Bank, the Organization of American States, the United Nations Educational, Scientific and Cultural Organization, the United Nations Development Program, the Organization for Economic Cooperation and Development, and various U.S. governmental agencies. The Center houses the National Committee for International Trade in Education, a membership organization which acts as an organized voice for U.S. education, training and testing institutions, corporations and organizations which provide services internationally. The Center is a founding member of the International Network of Quality Assurance Agencies in Higher Education. In-country work includes but is not limited to: Argentina, Belize, Bolivia, Bulgaria, Cambodia, Chile, China, Colombia, East Timor, Egypt, Estonia, Hong Kong, Hungary, India, Indonesia, Israel, Japan, Jordan, Malaysia, Mauritius, Mexico, Mongolia, Morocco, Namibia, Oman, Romania, Saudi Arabia, Slovak Republic, South Africa, Thailand, English Speaking Caribbean, United Arab Emirates, Vietnam and Zambia.

GLOBAL ALLIANCE FOR TRANSNATIONAL EDUCATION (GATE)

Executive Director 1996 - 2000

Founding chief executive of an international alliance of corporations, governments, and institutions of higher education dedicated to access and quality in higher education which crosses national borders. In four years, succeeded in globally labeling GATE; coining the term "transnational education"; launching the first international process of quality assurance in higher education;

and advocating with international trade organizations the major role played by education and training in the global marketplace.

COUNCIL ON POSTSECONDARY ACCREDITATION

Vice President 1990 - 1992

Director of Professional Services 1982 - 1990

From 1975 to 1994, COPA served U.S. higher education as the non-governmental umbrella organization of 13 institutional and 60 professional accrediting agencies for the nation's 6,000 institutions and 13,000 professional programs of postsecondary education. Primary functions included: acting as an official voice of accreditation policy and activity for the United States; performing a periodic recognition process for the accrediting bodies; providing professional development activities for its members and providing publications and educational materials.

**UNIVERSITY OF MASSACHUSETTS AMHERST
CAMPUS**

Director of Residential Life 1979 -1982

Assistant Director, Community Development Center 1976-1979

Director of Human Services, Office of Residential Life 1974-1976

Director, Central Residential Area 1971-1974

Assistant Director, Central Residential Area 1970-1971

Amherst is the flagship campus of the University of Massachusetts system with 25,000 students. Of these, 12,000 live on campus, making it the largest residence hall system in the country. The services provided students through this residence hall system were both academic and co-curricular with residential colleges (in which the core curriculum was taught) and such services as psychological and career counseling, family and Greek

student housing, food services and child care centers. Dr. Lenn's responsibilities grew during her tenure to include responsibility for 12,000 residents in 52 residence halls, 2 residential colleges, 75 professional staff, 350 resident student staff, 26 fraternities and sororities and 5 child care centers serving 200 families.

EDUCATION

Doctorate of Education. University of Massachusetts/Amherst, 1978

Masters in Education. University of Massachusetts/Amherst, 1975

Masters of Arts. Yale University, 1970

Bachelor of Arts. Transylvania College, 1968

SELECTED PROFESSIONAL ACTIVITIES

Consultant to International Organizations: The World Bank; Organization of American States; United Nations Educational, Scientific and Cultural Organization; United Nations Development Project; Organization for Economic Cooperation and Development; Soros Foundation and various agencies of the U.S. Government.

Consultant to Governments (Select List): Argentina, Belize, Bolivia, Bulgaria, Cambodia, Chile, China, Colombia, East Timor, Egypt, English Speaking Caribbean, Estonia, Hong Kong, Hungary, India, Indonesia, Israel, Japan, Jordan, Malaysia, Mauritius, Mexico, Mongolia, Morocco, Namibia, Oman, Palestine, Romania, Saudi Arabia, Slovak Republic, South Africa, Sweden, Switzerland, Thailand, , Trinidad and Tobago, United Arab Emirates, Vietnam and Zambia.

Advisor to Embassies and International Visitors: Too numerous to list. Recent list includes: Morocco, Indonesia, Russia, South Africa, Ireland, Australia, Netherlands, Norway and United Kingdom.

Selected Board and Committee Memberships:

Board of Directors, International Network of Quality Assurance Agencies in Higher Education (1991 to Present)

International Trade Advisory Committee (ITAC 10) to US government for Education Services (2000 to Present)

National Advisory Board for U.S. National Education Information, US Department of Education (1995 to Present)

Foundation Board of Directors, American University of Afghanistan (2006 to present)

U.S. Representative to OECD/UNESCO Commission on Cross-Border Education (2004 to 2006)

Board of Overseers, State University of New York (1997-1999)

Official U.S. Representative to the UNESCO Working Group on Transnational Education (1998-99)

National Sub-committee on Business and Professional Services, Office of the U.S. Trade Representative (1997-1999)

Editorial Advisory Board, Journal of Studies in International Education, Council on International Educational Exchange, New York. (1995-2001)

International Advisory Board, Chauncey Group, Educational Testing Service, Princeton, NJ.

Governing Board. Russian International Foundation: Youth: Creators of the Twenty-First Century. Moscow and Washington, D.C. (Appointment, 1993-97)

Governing Board. Society for Values in Higher Education. Washington, D.C. (Elected, 1994-1998)

Editorial Board. Quality Assurance in Education: A Journal. MCB Press. London (Appointed)

Advisory Board. FIPSE Funded Trilateral Project on Distance Education. Western Interstate Commission on Higher Education (Appointed)

Advisory Committee. European Group on Academic Assessment. UNESCO (Appointed)

Member. Hong Kong Council on Academic Accreditation
(Appointed by Governor of Hong Kong, 1989-1992)

Professional Memberships:

**International Network of Quality Assurance Agencies in
Higher Education**

National Association of Women in Education

Women Administrators in Higher Education

Elected Fellow, Society for Values in Higher Education

Selected Major Speaking Engagements:

Keynote and Major Addresses 2007

National Symposium on Strategic Planning for Quality
Assurance sponsored by Hussein Fund for Excellence
(Amman, Jordan, February)

National Conference on Accreditation for Universities
sponsored by the Ministry of Education and Training (Hanoi,
Vietnam, May)

National Conference on Accreditation for
Vocational/Occupational Schools sponsored by the Ministry
of Education and Training (Hanoi, Vietnam, May)

Role of Strategic Planning and Quality Assurance sponsored
by Effat College (Jeddah, Saudi Arabia, April)

Keynote and Major Addresses 2006:

National Symposium on Quality Assurance in Accounting sponsored by the Hussein Fund for Excellence (Amman, Jordan, January)

National Symposium on Strategic Planning for Quality Assurance sponsored by the Ministry of Education and QAAP (Cairo, February)

National Symposium on Quality Assurance in Nursing sponsored by the Hussein Fund for Excellence (Amman, Jordan, February)

Facilitator of Multiple National Addresses on Capacity Building in Quality Assurance in Higher Education, World Bank Mission, East Timor – March/April

Biennial Workshop, International Network of Quality Assurance Agencies in Higher Education (The Hague, Netherlands, May)

Annual Conference, Professional Accreditation and Certification: Gateways to Quality and Mobility in the Americas, Center for Quality Assurance in International Education and the Costa Rican Associations for Engineering and Architecture; the National Accreditation Agency and the University of Costa Rica (San Jose, May)

National Symposium on Capacity Building in Institutional Quality Assurance sponsored by the Hussein Fund for Excellence (Amman, Jordan, July)

Keynote and Major Addresses 2005:

Biennial Conference, International Network of Quality Assurance Agencies in Higher Education,

(Wellington, New Zealand, March)

First Woman to Speak to Faculty, King Saud University
(Riyadh, Saudi Arabia, April)

Annual Conference, Professional Accreditation and
Certification: Gateways to Quality and Mobility in the
Americas, Center for Quality Assurance in International
Education and the Chilean Ministry of Education (Santiago,
Chile, May)

UNESCO 2 day Symposium Leader and Sole Facilitator for
Senior Field Office Staff in Asian Region (Bangkok, August)

Association of Specialized and Professional Accreditors
(ASPA) – (Portland, Oregon, September)

American National Standards Institute (International
Standards Organization) – (Washington, DC, October)

Awards Banquet for Teacher Education sponsored by the
Ministry of Education, Science, Technology and Research,
United Arab Emirates (Abu Dhabi, November)

Trade in Education Services Conference held in conjunction
with World Trade Organization negotiations (Hong Kong,
December)

Keynote Addresses 2004:

- Inaugural Conference of Australia Education
International, Department of Education, Science and
Training (Sydney, April)
- Ministries of Education and Health (Beijing, January)
- National Council for State Boards of Nursing (Chicago,
February)

- Council for Licensure Enforcement and Regulation (Kansas City, September)
- National Organization for Certification Association (Miami, November)
- Council for Graduates of Foreign Nursing Schools (Philadelphia, January)

Coordinator and Major Presenter: World Bank and Government of Thailand Symposium on Strategic Choices for Tertiary Education Reform and Workshop on Quality Assurance (Bangkok, April, 2004)

Coordinator and Major Presenter: U.S. Department of State Symposium on The Role of Accreditation in Eastern/Central European Higher Education (Budapest, May, 2004)

Keynote Address, Biennial Meeting of the International Network of Quality Assurance Agencies in Higher Education on the Globalization of Higher Education and the Role of Quality Assurance, Dublin (April, 2003)

Plenary Address, United Nations Educational, Scientific and Cultural Organization on Higher Education and the General Agreement on Trade in Services, World Trade Organization, Paris (November, 2002)

Keynote Address, OECD/US Forum on Trade in Education Services, Washington, DC (May, 2002)

Keynote Address, Canadian Education Association on the General Agreement on Trade in Services, World Trade Organization, Ottawa (March, 2002)

Plenary Address, Organisation for Economic Co-operation and Development Ministerial on Electronic Learning and Liberalization of Trade in Education Services, Tokyo (May, 2001)

Keynote Address, Japan University Accrediting Association Annual Meeting, Tokyo (June, 2001)

Plenary Address, Biennial Meeting of the International Network of Quality Assurance Agencies in Higher Education, Bangalore, India (March, 2001)

Keynote Address, Colombian Rehabilitation Education National Meeting, Bogota (February, 2001)

Plenary Address, National Association of University Attorneys, Washington, DC (June, 2000)

Keynote Address, Trilateral (NAFTA) Higher Education Conference, Veracruz, Mexico (November, 1999)

Keynote Address, NUFFIC Annual Meeting (The Hague, January, 1999)

Plenary Address, Organisation for Economic Co-operation and Development Asia Meeting (Hong Kong, November, 1998)

Plenary Address, Organisation for Economic Co-operation and Development Biennial Meeting of the Institutional Management in Higher Education (Paris, September, 1998)

Keynote Address, Associations of Christian Colleges and Universities: International Ecumenical Forum (New Delhi, India, September, 1998)

Plenary Address: Asia Meeting of the Organisation for Economic Co-operation and Development (Melbourne, Australia, January, 1998)

Plenary Address: On Occasion of 25th Anniversary of Irish Postsecondary Education at the invitation of the President of Ireland (Dublin Castle, December, 1997)

Plenary Address, International Congress of Nurses (Vancouver, B.C. Canada, June, 1997).

Keynote Address, Association of Independent Colleges and Schools (Paris, May, 1997).

Plenary Address, International Network of Quality Assurance Agencies in Higher Education (South Africa, May, 1997).

Keynote: International Federation of Nurse Anesthetists (Vienna, Austria, April, 1997)

Keynote: Inter-American Press Association (Panama City, Panama, March, 1997)

Keynote: Association of African Universities (Lusaka, Zambia, January, 1997)

Session Presenter on the Role of Quality Assurance in Higher Education, The World Bank Professional Development Seminars for Bank Staff (Washington, D.C., January, 1996 and March, 1997).

Keynote Address, Fulbright 50th Anniversary Conference, Monash University (Melbourne, Australia, October, 1996).

Keynote Address, National Organization for Competency Assurance (Palm Springs, CA, December, 1996).

Keynote Address, American Association of Construction Education (Nashville, TN, 1996).

Plenary Address, Joint Conference of the American and Canadian Dietetics Associations (Banff, Alberta, Canada, May, 1996).

Keynote Address, Presidents' Congress, International Council for Distance Education (Lillehammer, Norway, June, 1996).

Plenary Address, Programme on Institutional Management in Higher Education and the Centre for Educational Research and Innovation, Organisation for Economic Co-operation and Development (OECD) (Paris, September, 1996).

Publications:

Editions

Co-Author, International Activities of US Accreditors, Leventhal and Center for Quality Assurance in International Education, Cincinnati, Ohio and Washington, DC, 2005

Author, *Quality Assurance and Accreditation in Higher Education in East Asia and the Pacific*. Human Development Sector Unit East Asia and the Pacific Region. The World Bank. Washington, D.C., 2004

- Co-Editor with John L. Deupree and Miasia Johnson, *OECD/US Forum on Trade in Educational Services*, Center for Quality Assurance in International Education, Washington, D.C., 2002.
- Co-Editor with Miasia Johnson and John L. Deupree, *Higher Education and Training in the Global Marketplace: Exporting Issues and the Trade Agreements*, Center for Quality Assurance in International Education, Washington, D.C., 2002.
- Co-Editor with Miasia E. Johnson and Bradley D. Miller, *Quality Assurance of Higher Education and Professional Practice in the Global Context*, Center for Quality Assurance in International Education, Washington, D.C., 2001 (CD ROM format)
- Co-Editor with Jennifer Reason Moll, *The Globalization of the Professions in the United States and Canada: A Survey and Analysis*, Center for Quality Assurance in International Education, Washington, D.C., 2000.
- Co-Editor with Bradley D. Miller, *The Foundations of Globalization of Higher Education and the Professions*, Center for Quality Assurance in International Education, Washington, D.C., 1999.
- Co-Editor with Lenora B. Campos, *Multinational Discourse on Professional Accreditation, Certification, and Licensure: Bridges for the Globalizing Professions*, Center for Quality Assurance in International Education, Washington, D.C., 1998.
- Co-Editor with John L. Deupree, *Ambassadors of U.S. Higher Education: Quality Credit Bearing Programs Abroad.*, New York: The College Board, 1997.
- Co-Editor with Lenora Campus., *Globalization of the Professions and the Quality Imperative*. Madison, WI: Magna Publishers, 1997.

- Editor. *Diversity, Accessibility, and Quality An Introduction to Education in the United States for Educators from Other Countries*. New York: College Board, 1995.
- Editor of Series. *Studying in the United States*. Washington, DC: United States Information Agency, 1994 .
- Editor and Contributor. *Globalization of Education and the Professions: The Case of North America*. Washington, DC: The Center for Quality Assurance in International Education, 1994.
- Co-Author with Jacques L'Ecuyer. "Quality Assurance in a Changing World." *International Developments in Assuring Quality in Higher Education*. Alma Craft, Ed. London: Falmer Press, 1994.
- Editor and Contributor. *Globalization of Higher Education and the Professions: The Mobility of Students, Scholars, and Professionals*. Washington, DC: The Center for Quality Assurance in Higher Education, 1993.
- Co-Author with Jacques L'Ecuyer. "Quality Assurance in a Changing World: Higher Education at a Crossroads." A paper requested by the Organisation for Economic Co-Operation and Development (OECD), Paris, November, 1993.
- Editor. *Distance Learning and Accreditation*. Washington, DC: Council on Postsecondary Education, 1991.
- Editor. *Conflicts of Interest in the Accreditation Process*. Washington, DC: Council on Postsecondary Accreditation, 1991.
- Editor. *International Education and Accreditation: Uncharted Waters*. Washington, DC: Council on Postsecondary Accreditation, 1990.
- Co-Author with D. Jeffrey Lenn. "Ethics and Educational Assessment: The Search for Quality and the Role of Accreditation in American Higher Education." *Ethics in Higher Education*. William May, Ed. New York: Macmillan Publishing Co., 1990.

Editor. *Site Visitors in the Accreditation Process A Guide to Issues and Practical Concerns*. Washington, DC: Council on Postsecondary Accreditation, 1988.

Editor. *New England Consultation Network*. Washington, DC: National Association of Student Personnel Administrators, 1978.

Monographs:

The Right Way to Export Higher Education. The Chronicle of Higher Education. Commissioned article, Washington, D.C., March 1, 2002.

Ranking and Other Quantitative Perils in the Quality Business. NAAC News (Quarterly Newsletter of the National Assessment and Accreditation Council, India), Vol. 1, No.2, April, 1999.

The New Technologies and Borderless Higher Education: The Quality Imperative. *Higher Education in Europe*. Vol. XXIII, No.2, UNESCO, 1998.

The Global Alliance for Transnational Education: A New Global Organization Emerges. Paris: Organisation for Economic Co-Operation and Development (OECD), 1997.

"Globalization of the Professions and the Quality Imperative." *International Network for Quality Assurance Agencies in Higher Education* 13 (February, 1997):

"The Globalization of the Professions and Higher Education: Trade Agreements, New Technologies and the Quality Imperative," *Higher Education in Europe: Academic Recognition of Diplomas, National Quality, and International Norms*. European Centre for Higher Education, United Nations Educational, Scientific and Cultural Organization. 21.4 (April 1997): 89-96.

"The Globalization of the Professions and Higher Education: The Trade Agreements, New Technologies, and the Quality Imperative." *US Medical Licensure Statistics and Current License Requirements*. Catherine Bidese, Ed. Chicago: American Medical Association, 1997.

"The Globalization of Accreditation, Trade Agreements, and Higher Education." *The College Board Review* 178 (1996): 6-11.

"The Trade Agreements and Higher Education: The Globalization of Accreditation." *US Medical Licensure Statistics and Current License Requirements*. Catherine Bidese, Ed.

Chicago: American Medical Association, 1996.

Globalization of Higher Education and the Professions: The Case of North America. Washington, DC: The Center for Quality Assurance in International Education, 1996.

Toward Common Educational Standards for North America: A Case Study in Trade Agreements, The Professions, and Higher Education. Washington, DC:

The Center for Quality

Assurance in International Education, 1995.

Toward Common Education Standards for North America: A Case Study in Trade Agreements,

Occupations, and Community Colleges. Washington, DC:

The Center for

Quality Assurance in International Education, 1995.

A Guide to Accreditation and Higher Education. Washington, DC:

The Center for

Quality Assurance in International Education, 1995.

"The Globalization of Accreditation in the Professions." *U.S. Medical Licensure Statistics and*

Current License Requirement. Catherine Bidese, Ed.

Chicago: American Medical

Association, 1995.

"A Global Journey of Quality Assurance." *Journal of the American Association of Nurse*

Anesthesia. (Spring, 1995).

Quality Assurance and South African Education. Washington,

DC: The Center for

Quality Assurance in International Education, 1995.

The Globalization of Higher Education and the Professions: the Case of North America—

A Conference and Linkage Project. Washington, DC: The Center for Quality

Assurance in International Education, 1995.

"International Linkages and Quality Assurance: A Shifting Paradigm." *International*

Developments in Assuring Quality in Higher Education. Alma Craft, Ed.

London: Falmer Press, 1994.

"Quality Assurance, Higher Education, and the Professions." *Globalization of Higher*

Education and the Professions: The Case of North America. Mexico, DF:

Secretaria de Educacion Publica, 1994.

"International Dimensions of Quality Assurance and Professional Mobility." *U.S.*

Medical Licensure Statistics and Current Medical Requirements. Catherine

Bidese, Ed. Chicago: American Medical Association, 1994."

"The Role and Value of Accreditation for Professional Programs." *Quality Assurance*

in Higher Education. Shanghai, China: Society for the Evaluation of Higher

Education, 1994.

"Accreditation: U.S. Style." *Quality Assurance in Higher Education.* Shanghai, China:

Society for the Evaluation of Higher Education in China, 1994.

"The Globalization of Higher Education and the Professions: The Bridging Role of

Accreditation." *Quality Assurance in Higher Education.* Society for Evaluation

of Higher Education in China, Shanghai, 1994.

"Quality Assurance in Higher Education: A Global Tour of Practice and Resources."

Higher Education in Europe: Policy Issues of Quality Assessment and

Institutional Accreditation. Bucharest, Romania: European Centre for

Higher Education of the United Nations Educational, Scientific, and

Cultural Organization. 27.3 (1993).

Accreditation and Romanian Higher Education. Manual for Romanian Higher Education

Project. Washington, DC, and Bucharest, Romania: World Bank, 1993.

"The U.S. Accreditation System." *Quality Assurance in Higher Education.* Alma

Craft, Ed. London: Falmer Press, 1992.

"New Paths to International Mobility in the Professions."

International Educator. A Publication of NASFA:

Association of International Educators. 2.2 (Fall, 1992): 45-47.

"Quality Assurance in Higher Education: A Global Tour of Practices and Resources." Plenary address to the International Congress of UNESCO, which was incorporated into the *Proceedings of the International Congress of the United Nations Educational, Scientific, and Cultural Organization.*

Paris: UNESCO, 1992.

"Quality Assurance in Higher Education: The Cornerstone of Development." *Publications of the Agency Center for University Cooperation in Development, U.S.*

Washington, DC: Agency for International Development, 1992.

"Global Trends in Quality Assurance in Higher Education." *World Education News and Review* 5.2 (Spring, 1992): 1 & 21.

- "Accreditation in Higher Education." *American Universities and Colleges*. Washington, DC: American Council on Education, 1992.
- "Accreditation and Bulgarian Higher Education: A Program of Comprehensive Reform." Unpublished paper filed with the Bulgarian Ministry of Education and Science and the United Nations Information Service Agency in Sofia, Bulgaria, and Washington, DC, 1991.
- "Accreditation and International Education." *International Education Forum*. 11.1 (Spring, 1991).
- "A Trade Deficit Revisited: American Higher Education in Japan." Commissioned by *The Chronicle of Higher Education*. 27 Feb. 1991, 2:1-2.
- "American Higher Education in Japan: A Case Study." *College and University. A Publication of the American Association of Collegiate Registrars and Admissions Officers* (Winter, 1991).
- "Mixed Blessing: Exporting Education to Japan." *Compass. The Official Publication of Association of Independent Colleges and Schools*. 54.2 (March/April, 1991): 8-12.
- "American Higher Education in Japan: A Case Study." *Cross-Currents. A Publication of the Language Institute of Japan*. 16.3 (Fall, 1990).
- "The Role of Value and Accreditation in American Higher Education: At Home and Abroad." *Cross-Currents. A Publication of the Language Institute of Japan*. 17 (Fall, 1990): 213-218.
- Professional Development Program: A Decade Revisited, 1980-1990*. Washington, DC: Council on Postsecondary Accreditation, 1990.
- "Accreditation and Planning in the Assessment Movement." *Educational Record* 70.2 (Spring, 1989): 48-49.
- "Accreditation, Certification, and Licensure: Linkages Between Self-Regulation and Legislation." *Creating Career*

- Programs in a Liberal Arts Context*. Mary Ann F. Rehnke, Ed. New Directions Series, no. 57. New York:
- "Accreditation: The State of the Art." *Patterns in Specialization: Challenge to the Curriculum*. New York: National League for Nursing, 1986.
- "Student Services and the Long Distance Learner." Final Report to the State Higher Education Executive Officers (SHEEO) and the Council on Postsecondary Accreditation (COPA) on Project to Assess Long Distance Learning Via *Telecommunications*. Denver and Washington: SHEEO and COPA, 1984.

Honors:

- Cosmos Club Membership, Washington, DC
- Who's Who in the World, 2002 to Present
- Who's Who in America, 2002 to Present
- Who's Who in American Women, 2000 to Present
- Sigma Kappa Sorority National "Colby Award" (Outstanding National Alumna), 2000
- Transylvania University Outstanding Alumni Award, 1998
- Associations of Christian Colleges and Universities: International Ecumenical Forum's Award for Significant Contributions to International Education, 1998
- Phi Beta Kappa Fraternity for Music and Drama
- Lampas Fraternity for Scholarship and Leadership